

COURSE OVERVIEW

SAP NetWeaver—End-to-End (E2E) Solution Operations Root Cause Analysis

E2E100



Duration: 5 days (Instructor-led Classroom)

Audience

- Solution Architects
- Application Management Team, especially team responsible to establish and execute cross component problem analysis and resolution
- NetWeaver Operations Team
- Business Process Operations Team
- Technical Quality Managers
- Service and Support Consultants
- Technical Consultant

Prerequisites

- SAP Web AS architecture
- Basic knowledge of the SAP Solution Manager

Goals

Perform E2E Root Cause Analysis to isolate the component causing the problem in a heterogeneous IT landscape

Course Based on Software Release: SAP Solution Manager 7.0 EHP1

Content

- Introduction to End to End Root Cause Analysis
- Incident Management Process and Pre-clarification
- End to End Change Diagnostics
- End to End Workload Analysis
- End to End Trace Analysis
- End to End Exception Analysis
- Data Inconsistency Analysis
- Client Side Root Cause Analysis
- Proving Stabilization of Solution Landscapes with SAP EWA
- Review and Certification Preparation
- Certification for the Application Management Engineer – End to End Root Cause Analysis

Notes

- The course does not introduce Netweaver fundamentals and administrations.
- The course does not introduce the installation and setup process of Solution Manager Diagnostics
- To ensure the learning process and to pass the certification at the end of this course, it is recommended to deepen the knowledge in regards to the taught content through self-study, which should take place outside of the regular course hours

Contact Us

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